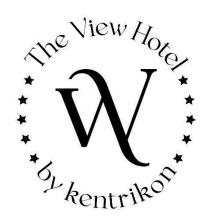


# HOTEL DIRECTORY

## WELCOME

We would like to welcome you at The View Hotel and to thank you for choosing us.

We are so glad that you are here. We trust you will have a great experience with us.
We are a small 5 stars hotel and we try to combine luxury with nature at a reasonable price.



#### **ADAPTORS**

Available at the reception.

#### **AIR-CONDITIONING**

All rooms are fully air-conditioned. The controller by the door enable you to regulate the temperature. Please be sure that the balcony door is close before using the air-conditioning

## AIRLINE RESERVATIONS

Our reception will be pleased to assist you with reservations and confirmations as well as timetable inquiries.

#### **AIRPORT**

Ioannina airport is approximately 15 minutes from the hotel.

## **ANIMALS**

See "Pets".

#### **ANNIVERSARIES**

For anniversaries please contact the reception who will advise you on options available.

В

#### **BANKS**

Banks are open daily from 8:00 hrs. to 14:00 hrs. except Saturdays, Sundays and public Holidays.

#### **BAR**

The bar is open from 10:00 to 02:00.

#### **BABY COT**

Available upon request.

## **BABY SITTING**

Baby sitting services upon request with extra charge.

#### **BEACH TOWELS**

See "Pool towels".

#### **BREAKFAST**

Breakfast is served at the restaurant from 08:30 to 10:00. There is option for early breakfast(07:00) upon request.

## **BUS SERVICE**

There is only one bus on Tuesdays, early in the morning and 13:30 in the evening. BUSINESS CENTER

Near the reception area there is a business center available with Computer printer & scanner

 $\mathbf{C}$ 

#### **CAR RENTAL**

Our reception staff will be pleased to assist you in making the necessary arrangements.

## **CARDS**

The room cards are designed to operate all lights and air-conditioning in your room. Simply insert the card in the slot by the door.

## **CHECK-OUT TIME**

12 noon is the check-out time. Late check-out is possible only by prior arrangement with the front desk.

until 18:00 previous day, depending on hotel occupancy and availability at an extra charge.

#### **COMPLAINTS**

They occur in the best of places. Should you have any problem of any nature we would like to be given the opportunity to solve it. Please call the Duty Manager through the reception.

## **CREDIT CARDS & CHEQUES**

All major credit cards are accepted. Personal cheques are not accepted.

D

#### **DINNER**

Dinner is served from 19:30 to 22:00 at the restaurant area. Ask at the reception for tonight's dish of the day.

## **DOCTOR AND DENTIST**

Should you require the services of a doctor or a dentist, please advise the reception.

## DRY CLEANING

See "Laundry & Dry Cleaning".

F

#### **ELECTRICITY/VOLTAGE**

The hotel's electricity supply is 200-240 V.

#### **ENGINEER**

If something in your room is not in good working condition, please report it to the reception.

## EARLY BREAKFAST UPON REQUEST

Early breakfast available with prior notice to the reception.

#### **EXCURSIONS**

For information and reservations please contact the reception.

## **EXPRESS CHECK OUT SERVICES**

Express Check out services available at the reception

F

#### **FIRE**

Fire Safety Instructions

We have taken precaution s for your safety and all our staff is trained t o assist you in an emergency.

- Do not smoke in room and in all indoor hotel areas.
- Always use the ashtray provided at the balcony.
- Know your escape route.
- In case of walking difficulties please inform the reception.

Should you discover a fire:

- Stay calm, do not panic.
- Inform the reception.
- Raise the alarm by breaking the glass of the nearest "Fire Call Point"
- Evacuate the room closing all doors behind you.
- Do not stop to collect personal belongings.
- Alert any member of the staff.

- If you smell smoke stay low, smoke rises.
- Do not re-enter the building until told is safe to do so.
- If you are forced to stay in your room, seal the door with wet towels, open and stay near window until help arrives.

#### FIRST AID

In case of an accident please contact the reception or any member of the staff.

G

#### **GAMES AREA**

At first underground floor there are a lot of board games.

Н

#### HAIR DRYERS

All guest rooms are equipped with a hair dryer in the bathroom.

#### HOUSEKEEPING

For any special items, such as blankets, extra pillows, towels, or hangers, please contact the reception.

T

#### **INTERNET**

Wi-Fi is available in the public areas of the hotel. Password: theviewhotel

Ī.

#### LAUNDRY AND DRY CLEANING

Laundry is available for a small fee. Ask the reception for times and info.

#### LOST AND FOUND

Contact the Housekeeper or reception for lost items. Every effort will be made to recover them.

## **LUGGAGE ROOM**

If you wish to store your luggage please contact the reception.

#### **LAPTOPS**

Ask at the reception.

#### **LIBRARY**

A big collection of books are available free of charge in hotel's library

#### LUNCH

There is no lunch in the hotel. You can have very nice options in the village.

M

#### MAIL AND MESSAGES

Incoming mail and messages are kept at the reception.

## **MEAL IN PACKET**

Meal in packet available upon request Please place your order at the reception until 19:00 of the previous day.

#### MINI FRIDGE

All rooms are equipped with a mini fridge, be sure it is pluuged in the bottom and not in the top slot.

## MAGAZINES AND NEWSPAPERS

Please contact reception (\*at extra charge).

N

#### **NEWSPAPER & BOOKS**

For Newspaper and books please ask the reception

P

#### **PARKING**

Free parking is available at the hotel. There is also underground parking with direct entrance to the elevator.

#### **PETS**

Pets are allowed in the hotel. But leaving them alone in the room is not.

#### **PILLOWS**

Choices of different kind of pillows are available. Please contact the reception PHARMACY

The nearest Pharmacy is located 10 km from the hotel. For opening hrs please contact the reception.

## **PHOTOCOPIES**

You can email anything to info@the-view.gr, reasonable ammounts.

## POOL TOWELS

Pool Towels are provided at the reception. Please do not use your bath towels outside your room.

R

#### RESERVATIONS

Reservations can be made through the reception.

#### **RECEPTION 24H**

Qualified personnel is available 24h at the reception

## ROOM CLEANING SERVICE DAILY

If you don t want us to clean the room please inform the reception.

S

#### SAFE DEPOSIT BOXES

Safe deposit Boxes are in the closet. Be careful with the key, in case you lose it there will be a charge for the man who will come to open it. The hotel may not be held responsible for loss, damage or theft of valuables left in the room.

#### **SAFETY**

- When leaving the room always ensure that the door has been locked.
- If somebody knocks on your door, check on the identity of the caller before unlocking the door.
- Keep balcony doors locked and windows closed if your room is unattended and/or when sleeping.
- Please ensure that you have not left any valuables in a parked vehicle.
- Do not leave handbags, laptops, or wallets unattended in any of the hotel's public areas.

## SECRETARIAL SERVICES

If you require any secretarial services please contact the reception.

#### **SMOKING**

Smoking is not allowed in the rooms and in all indoor areas.

### **SUNBEDS**

Are available free of charge for the hotel guests at the swimming pool area.

## SWIMMING POOL

For safety reasons, swimming at night is not allowed. Follow the safety instructions (the info boards at the pool area).

Ť

## TAXI

Please contact the reception or call directly at 2651046777.

## **TELEPHONES**

Direct dialing is possible from your room. Call 200.

#### **TELEVISION**

All rooms are equipped with satellite color television.

**TENNIS COURT** 

Please contact the reception

W

WAKE-UP CALLS

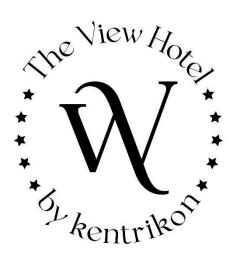
Should you require a wake-up call please contact the reception.

WATER

Tab water is drinkable, you can find two bottles in your mini bar too.

WI-F

Wi-Fi in the public areas of the hotel is accessible.



## We wish you to enjoy an unforgettable accommodation!